stryker

LIFELINKcentral™ AED program manager

Readiness matters.

Take charge with a complete, connected solution for AED program management.

AEDs work.

But only if they're ready.

Sudden cardiac arrest (SCA) can happen to anyone—anywhere. That's why public access defibrillators are so important. They put lifesaving technology where it can do the most good. Ongoing system maintenance, however, has been time-consuming and at risk for errors—until now.

With LIFELINKcentral AED program manager, managing your AEDs has never been easier or more accurate. Not only will you know for certain that your AEDs are ready when you need them, you'll also save time and money on your AED program management by eliminating manual checks for connected devices and more efficiently tracking status even for non-connected ones.

Connected and ready.

With the LIFEPAK CR2 defibrillator, a Wi-Fi® connected AED, LIFELINKcentral program manager facilitates self-management. Location, battery status and other readiness information is automatically collected by the software for easy management via the online dashboard*—whether you have one AED or 100, in a single office or across thousands of miles. LIFELINKcentral AED program manager even sends you alerts of any condition affecting AED readiness.

For each connected LIFEPAK CR2 device, you can:
- Remotely monitor readiness information
- Locate on a map and detect location changes
- Receive alerts of any situation affecting readiness such as battery status
- View a dashboard with the status of all connected AEDs*
- Be alerted when an AED has been used
- Automatically send SCA event data via Wi-Fi to emergency responders en route
- Wirelessly send event data and reports to hospital and medical caregivers
- Get notifications if batteries or electrodes are expiring or have expired

Complete management system.

You can manage all your AEDs with LIFELINKcentral AED program manager, even those that aren't connected. Just enter device information manually, then update inspection data on a regular schedule. You'll have complete documentation of your readiness. You can even pinpoint them on a map and create alerts for scheduled battery or electrode replacement.*

*Advantage, Premium and Track service plans only.

A plan for every AED program.

LIFELINKcentral AED program manager basic access is included with each Stryker connected AED, but there are numerous reasons to invest in a full-featured service package.

	Basic	Advantage	Premium	Track
Supported AEDs				
LIFEPAK CR2™ connected AED	X	X	X	X
HeartSine® connected AED	X	X	X	X
Stryker non-connected AEDs (manually entered)		X	X	X
All other AEDs (manually entered)		X	X	X
Available services				
Portal access	Limited	Full[1]	Full[1]	Full[1]
Email notifications—readiness				
LIFEPAK CR2 connected AED	X	X	X	X
HeartSine connected AED	X	X	X	X
All other AEDs, custom equipment (based on manually entered data)		X	X	X
Email notifications—use				
LIFEPAK CR2 connected AED	X	X	X	X
Implementation support				
Ongoing medical direction and registration(s)		X	X	
Site assessment for AED implementation			X	
Account support				
Customer service	X	X	X	X
Dedicated Account Support Representative (ASR)			X	X
ASR proactive oversight/calls, follow-up to LLC email notifications, monthly status updates, and quarterly program and site compliance audits			X	X
Post-event services for Stryker AEDs				
Onsite post-event summary report download and counseling, plus clinical review		X	X	X[1]
Onsite device inspection and readiness verification		X	X	X[1]
Post-event supply replenishment		X	X	
Additional value				
Free software updates (for LIFEPAK CR2 AEDs)	X	X	X	X
Free premium software upgrades (for LIFEPAK CR2 and LIFEPAK CR Plus® AEDs)			X	X
A la carte options (Available only with Advantage, Premium or Track package.)				

- Site assessment for AED implementation (included with Premium package)
- Onsite AED/CPR training options
- Blended e-learning and onsite AED/CPR training options
- Onsite device inspection (annual per device option; four devices minimum)
- Supply replenishment credits for all Stryker AEDs, excluding LIFEPAK® 500 (Prepaid battery and electrodes or Pad-Pak™)

1 Services through remote ASR assistance

Portal access

Following are the features available with LIFELINKcentral limited and full portal access:

Account	Type	Limited portal access Basic account information	Full portal access Advanced account information
	Email notifications	X	X
Sites	Add, edit and view site information	X	X
	Dashboard view of site status		X
	Site map	X	X
	Program status summary report		X
	Custom inspection schedules		X
	Manage software and setup options	X	X
Equipment	Edit and view AED information	X	X
	Dashboard view of equipment status		X
	Equipment map	X	X
	Stryker connected AED device readiness, test logs	X	X
	Other AEDs		X
	Accessories information		X
	Custom equipment readiness		X
	Manual inspections		X
People	Add, edit, and view user profiles	X	X
	Dashboard view of training status		X
	Assign program coordinator and site coordinator roles	X	X
	Assign AED inspector and trained responder roles		X
	Trained responder certifications/readiness		X
	Training events and rosters		X
Resource center		X	X

Be sure *you're ready.*

We envision a future where better technology enables better outcomes—and more lives saved. When SCA strikes, you want the best for your employees, customers, students and the public. That's why we've created the simplest and most comprehensive AED management system available. LIFELINKcentral AED program manager automates AED program management for connected Stryker devices and can be used to manually manage all LIFEPAK and HeartSine AEDs.

For more information, please contact your local Stryker representative or visit our website at www.strykeremergencycare.com/service--support-overview/lifelink-central/.

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